



Your one-call benefits information hotline

CONTACT INFORMATION

Hours: Monday - Friday

8:00 AM - 5:00 PM

Phone: 855-USI-0110 (Toll-Free)

Email: BRCSouthwest@usi.biz

Welcome to the Benefit Resource Center

Let our Personal Benefit Advocates assist you and your family with your benefit questions and claim issues.

Call for assistance with:

- **Benefit Elections**
- **Benefit Plan/Policy Questions**
- **Eligibility**
- **Claim Issues with Carriers**
- **Change in Family Status**
- **Plan Contact Information**



Welcome
to the Benefit Resource Center (BRC)
Your one-call benefits information hotline

The BRC is available to you and your dependents. Call us today and let us know how we can help you answer any questions you may have about your employee benefit programs.

Our Personal Benefit Advocates will be able to:

- Answer your benefit plan/policy questions
- Assist you with eligibility and claim problems with carriers
- Provide claim appeals information and explain the process
- Explain allowable family status election changes (adding newborns, marriage, divorce, etc.)
- Provide vendor plan contact information

Call 855-USI-0110 (Toll-Free)

